



Link-Systems International, Inc.

WorldWideWhiteboard™

Live Support of Online Students

Voice and Video over IP

Professor Charles Sorcabal
Department of Mathematics
Mount San Antonio College

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A LSI Case Study

Client: Charles Sorcabal, Mathematics, Mount San Antonio College

Challenge: Students trying to learn symbol-intensive subjects like Mathematics have difficulty doing so online. Communicating via email or phone about symbols and about graphing calculator use has proved nearly impossible. Managing an online class experience is yet another challenge, as many online class products have limited symbol toolsets and administrator controls.

Solution: Professor Sorcabal uses the LSI WorldWideWhiteboard™ to teach online math courses. Using both the audio and video over IP features, he is able to communicate live with his students. Professor Sorcabal often uses a tablet computer when solving equations, making the WorldWideWhiteboard™ discipline-specific symbol palette and toolset as natural and dynamic as writing on a whiteboard in a face-to-face setting.

The whiteboard allows Professor Sorcabal to paste a dynamic virtual graphing calculator for the students to see. The WorldWide Whiteboard™ feature set includes controls that allow Professor Sorcabal to control which students can write to the whiteboard, chat in the chat window, and enable their own audio to ask follow-up questions.

Result: Professor Sorcabal's students have a high level of satisfaction with the online class experience, and are able to make significant progress in a visually and symbolically intensive course. Ratings for Professor Sorcabal's classes are very high.

Testimonial: "I've become very familiar with the various online class platforms, integrated VOIP solutions and integrated Video over IP solutions, and none of them are combined in as useful and meaningful a way as found in the WorldWideWhiteboard™. It is clear that this application was developed by teachers, for teaching. It is not a web meeting tool that has had education features haphazardly added. It is an online teaching tool that has added Voice and Video to create a very user-friendly interface and very productive teaching and learning experience. I think it's the best thing on the market."



Link-Systems International, Inc.
4515 George Road, Suite 340
Tampa, FL 33634
<http://www.link-systems.com>
813-674-0660