



Link-Systems International, Inc.

NetTutor®

Independence University

*Using the NetTutor® Online Tutoring Service
to support an online degree program*

Candice Baird

Instructional Support Manager

Independence University

*Helping Students
Succeed Since 1995®*

An LSI Case Study

Client: Candice Baird, Independence University

Challenge: Formerly the California College of Health, Independence University (IU) offers the full selection of courses required for accredited success in the health field. IU uses state-of-the-art technology to enhance their courses and student services so students are assured of the best distance education possible.

At IU, you can enroll online at the IU website, receive your course materials and textbooks automatically online and by mail, communicate online with instructional support staff and other students, complete and submit assignments online, and take exams online and receive instant scoring and feedback. IU also wanted to provide top-of-the-line online tutoring services designed to promote student success and student satisfaction.

Solution: IU works with Link-Systems International (LSI) to provide online tutoring services through LSI's NetTutor brand. IU courses utilize online quizzes, summed up by intense final exams. The online tutor offers a human element — a “study buddy” to help students succeed in preparation for their online assessments and homework

Powered by a best-in-class interface that makes it easier to talk about challenging subjects, NetTutor® provides the most student-friendly online tutoring environment available, conducted by local peer tutors who really understand how to help today's students learn.

Result: By working with NetTutor®, IU is now able to offer online tutoring support for twelve key courses. NetTutor bases its tutoring upon IU-provided syllabuses, texts, and enrollment information. Rolling enrollments (one new "cohort" each month) are reported to LSI, and detailed monthly statistics on usage are reported by LSI to IU.

Testimonial: “The NetTutor service is a natural extension of our online services and curriculum, and the quality of the service provided is excellent, providing our students with crucial assistance when they need it most.”



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