



Link-Systems International, Inc.

## NetTutor®

“Where Innovation meets Tradition”

*Using the NetTutor® Online Tutoring System  
at the Cumberland County Schools Web  
Academy*

Allan Jordan, Ed. D.

Director Online Teaching and Learning/

Principal Web Academy

CCS Web Academy

*Helping Students  
Succeed Since 1995®*

**An LSI Case Study**

**Client:** Allan Jordan, Ed. D., Director Online Teaching and Learning/Principal Cumberland County Schools (CCS) Web Academy

**Challenge:** The Cumberland County Schools Web Academy is a virtual high school delivering instruction via the Internet. Part of the CCS Web Academy stated mission is to “provide students with a teaching and learning environment allowing for academic success through computer use.”

Students choose to attend the Web Academy for many reasons, including:

- access to advancement placement and honors level classes
- access to credits during the summer
- quick recovery from an unsuccessful course experience
- access to more courses than normally available within the traditional school day
- experience with an online instructional environment as preparation for college
- access for students with special circumstances or special needs.

**Solution:** In addition to twice weekly real-time online courses, CCS Web Academy provides all students enrolled in core courses access to LSI’s NetTutor® online tutoring service. The web-based tutoring consists of two types.

Type I - Homework Help

- Students choose to either submit a live question or an offline question.
- Tutor reviews the question, then works with the student to help the student “get it.”

Type II - Paper Review

- Students submit their paper/written work for offline review.
- Tutor will reviews papers offline, sends email when complete
- Student retrieves marked-up submission and makes corrections

**Result:** CCS Web Academy students use the on-demand tutors to provide another support system — another “lifeline” in their online learning experience, and are very satisfied with the service

**Testimonial:** “Student response has been very positive. NetTutor® is a perfect complement to our online instructions We plan to continue our tutoring with LSI, offering this valuable service to all of our online students.”



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