

**Link-Systems International, Inc.**  
**Job Opening**

**Position Description:**

Title: Quality Assurance Technician                      Salary: \$26,000 - \$33,000

Travel: Modest/None    Start Date: July 12, 2010

Reports to: Director, Operations

Daily Responsibilities:

Perform testing of web-based applications and CD-ROMS. Prepare, write, and utilize testing documentation to ensure a 'zero-defect' policy for products delivered by Link-Systems International, Inc.

Assist the support department in the verification of issues reported by clients. Assist the development department in the duplication of issues so that they can be resolved quickly and correctly. Verify that all modifications and new features are reflected in any documentation pertaining to releases and patches. Assist support department with customer support issues in limited cases.

Describe Ideal Candidate:

The candidate should have educated experience in software testing methodology and documentation. Be able to implement a solid testing system for each product to achieve excellent performance. Should possess excellent communication skills that provide the ability to engage in conversations from staff personnel to senior level management, both generally and technically.

**Position Requirements:**

- Must have 3+ years experience in software testing.
- Two or Four year college degree preferred.
- Must have extensive knowledge of various operating systems including Windows and Macintosh platforms.
- Proficiency in set up and usage of popular browsers including most versions of Internet Explorer and Firefox.
- Must have good troubleshooting skills and be able to investigate thoroughly to determine the origin of the issue.
- Possess excellent verbal and written communication skills.
- General knowledge of web server and database logic is a plus.